# Webselect Ltd Quality Management Statement

We take pride in the professional quality of our work and the high level of service we provide to our clients, ensuring that their needs are clearly understood, defined and met throughout any project or duration of the services provided.

We are committed to achieving and maintaining a high standard of quality in all aspects of our business and to continually satisfy the expectations of our customers in respect of all our service offerings.

Notes

- A paper copy of this policy is kept at the registered office of Webselect Ltd
- A copy of this policy has been made available to all staff members who are responsible for circulating this policy as appropriate to interested parties
- This policy will be reviewed annually
- This policy should be considered as part of a set of policies that include: Environmental Policy, Equal Opportunities Employment Policy, Privacy Policy, Accessibility Policy and the Health and Safety Policy

Signed on behalf of Webselect Ltd by Mark Walker July 1st, 2009

Registered Office Address:
54-55 Fore Street, Chudleigh, Devon. United Kingdom. TQ13 0HY

WebSelect Ltd is a company registered in England and Wales with company number 3563315
VAT Registered Number: GB-712 1974 49

# Statement

Quality is a core component of our business beliefs

- We are committed to providing the highest quality of service.
- We are committed to the timely delivery of all our services ensuring we meet requirements.
- Our quality of work is eagerly demonstrated through references and examples of projects completed for other customers.
- Where potential quality lapses arise we will provide suitable preventative and corrective measures.
- We strive to meet and surpass your expectations through our efficient, personable and passionate approach to every project.

While providing services to our customers, Webselect Limited will ensure that:

- This Quality Management Statement is upheld and supported.
- We have the appropriate skills to enable us to undertake required tasks.
- All work is planned to an agreed schedule and is delivered in a timely manner
- All customer data is maintained, controlled and archived within the Data Protection Act.
- Frequent reviews of service levels and project work are undertaken to ensure that standards are maintained and opportunities for improvements sought.

We have extensive experience within the industry and follow in-house procedures, developed over many years, which we have found to be successful in managing web and database application projects.

Our websites are designed and built to the web standards and guidelines specified by The World Wide Web Consortium (W3C).